

General conditions of supply

Unless exempt under a specific written agreement between the parties, these General Conditions of Supply shall apply to all orders received and accepted by the Supplier and shall constitute an integral part of them.

Article 1 Any offers made by the Supplier to the Buyer shall only remain valid for the period indicated therein and, once this period is over, shall expire without the need to withdraw. Once order confirmation has been received from the supplier, if the buyer does not intend to accept this confirmation and as provided for therein, the buyer must immediately notify the supplier as such.

Any subsequent cancellations or changes to the order by the Buyer shall be null and void unless pre-authorized, or subsequently accepted, in writing by the Supplier.

Article 2 The delivery times in the order confirmation are approximate and there is therefore an acceptable delay with this time of 30 days; In any case, the delivery times may not be considered as essential times for the Buyer under Article 1457 of the Italian Civil Code.

Article 3 Payment of the agreed price must be made by the buyer within the times and according to the methods provided for in the order confirmation.

Article 4 All the goods ordered by the buyer which shall not be delivered for any reason attributed to the buyer shall nevertheless be billed by the supplier and charged. **Article 5** Any complaints about faults and/or defects must be communicated in writing by the buyer to the supplier by registered letter with acknowledgement of receipt or by certified e-mail within 8 (eight) days from delivery of the goods, if not the product shall be considered satisfactory.

Article 6 For the supply of services, if they take place at the offices of the supplier of the goods owned by the buyer, the latter must have appropriate insurance coverage

for these goods and for arrangement at the supplier's offices.

Article 7 The supply of the Product and anything connected or in preparation to complete the order shall always be bound to existing Italian law, while the court of Modena shall have jurisdiction over any disputes that might arise.